

2023/24

Dear Parent/Carer

We are pleased to announce that Manor Croft Academy has a cashless catering system which allows us to continue with the development of the school meal service, and will provide us with a more efficient, faster and ultimately better quality of service.

This system incorporates the latest technology and eliminates the need for students to carry cash throughout the day thus reducing the risk of bullying. It is also biometric so there is no need for students to carry a card as the system will recognise the thumb of your child at the revaluation pay points and at the tills.

How this system works

- Any amount of money can be paid into a student's account via the MCAS app, and any money spent on food and drink will be deducted on a daily basis. If your child has a negative balance on their account you will automatically receive a reminder through the MCAS app. that a top up is required.
- Money can be added to your child's account through the MCAS app.
- A daily 'spend limit' of £10 will be programmed into the system. This can be increased or decreased for an individual student by making a written request to the school finance office.
- We require parental consent in order that the biometric information of your child can be processed. Please be assured that this information remains within the school and that the biometric information taken is an algorithm and not the actual fingerprint.

As per current legislation we will be operating an 'Opt In' policy and therefore require you to complete your consent on the MCAS app. as follows:

On the MCAS app select the three red lines in the top corner.

If you have more than one child at Manor Croft Academy go to the dropdown arrow.

From the list that appears select parental consent.

Select Biometric Consent, slide the button over to give your consent.

To withdraw consent at any point you need to contact the school office on 01924 325230.

If you choose not to have your child registered on the Biometric System a 4 digit PIN code will be allocated. Please note that PIN codes do not have the same level of security and it will be your child's responsibility to remember the code and keep it secure at all times. The preference of the school is to use biometrics as this is more secure and faster than any other method of identification and we appreciate your co-operation with regards to this matter.

Yours faithfully

S Cardus

Mrs S Cardus

Business Manager